



# Medical Reimbursement Claim Form

First Financial Administrators, Inc.

EMPLOYEE INFORMATION (Please Print)								
EMPLOYER	FIRST NAME		MI	LAST NAME				
ADDRESS	CITY	STATE		ZIP				
PHONE (Between Hours of 8am-5pm)	SSN	EMAIL ADDRESS						

#### MEDICAL REIMBURSEMENT EXPENSE CLAIMS

			SELECT ONE		]
DATE OF SERVICE	TYPE OF SERVICE (CO-PAY, RX, ORTHO, ETC.)	NAME OF PATIENT	REQUEST FOR REIMB	USED BENEFIT CARD	AMOUNT OF EXPENSE
					\$
					\$
					\$
					\$
					\$
					\$
					\$
					\$
					\$
					\$
		TOTAL AMOUNT REQUESTED		\$	

#### **EMPLOYEE SIGNATURE (REQUIRED)**

I certify that all expenses listed above are eligible for reimbursement under Section Code 213(d) and in accordance with my Plan and were incurred during a period while I was covered by my employers plan. These expenses have not and are not reimbursable under any other health plan. All over-the-counter drugs and medications must be accompanied by a doctor's prescription.

The undersigned participant agrees that if the medical provider charges more than the insurance contractual amount and the discount is later refunded after the claim has been processed, these monies are owed back to the plan via personal payment or the provider may issue a credit back to the benefits card.

Note: If you have direct deposit, First Financial Administrators, Inc. will not pay bank charges for insufficient funds. Please contact your financial institution to verify deposit.

EMPLOYEE SIGNATURE:

DATE:

F-MFSA-0716

See page 2 for claim filing guidelines.

CONTACT US TODAY:

Online: www.ffga.com | Email: flex@ffga.com | Phone: 866-853-FLEX | Fax: 800-298-7785

First Financial Group of America • FSA Department • PO Box 670329 • Houston, TX 77267-0329



# SUBMISSION GUIDELINES

Please follow these guidelines to ensure that your claims are reimbursed quickly. Failure to attach the proper documentation may result in claim denial.

## Acceptable Documentation:

- Itemized receipt that shows the date of service, type of service received, provider name, patient name, and amount owed.
- Explanation of Benefits (EOB) from insurance company
- Pharmacy receipt or statement that includes the RX number and name of the drug
- Cash register receipt for eligible over -the-counter items only

### Unacceptable Documentation:

- Canceled checks
- Debit card or credit card receipts
- Balance forward statements
- Paid on account statements

## Claims for future services are not eligible for reimbursement.

#### Mail Claim Forms to:

First Financial Group of America FSA Department PO Box 670329 Houston, TX 77267-0329

# Fax Claim Forms to:

800-298-7785

#### Fill out a claim form online:

#### www.ffga.com

Complete your claim form online and upload documentation on our secure participant portal by logging into www.ffga.com.

#### FF Flex Mobile App:

File a claim form on your mobile device using the FF Flex Mobile App. Available for download on the App Store or Google Play Store for Apple and Android devices.

#### Visit www.ffga.com for more information about Flexible Spending Accounts.

F-MFSA-0716