



Summary of Benefits and Coverage: What this Plan Covers & What it Costs

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at Benefits Outlook at www.katybenefits.org or by calling 1-866-222-5473.

Table with 3 columns: Important Questions, Answers, Why this Matters. Rows include questions about deductibles, out-of-pocket limits, annual limits, network providers, referrals, and excluded services.

Questions: Call 1-866-222-5473 or visit us at www.katybenefits.org. If you aren't clear about any of the bolded terms used in this form, see the Glossary. You can view the Glossary at www.HealthReformPlanSBC.com or call 1-888-982-3862 to request a copy.

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan has in-network benefits only. It features a very limited network of designated **specialists** and only allows use of Memorial Hermann hospitals for in and outpatient hospital care. A designated **provider** is an in-network **provider** who meets additional criteria and is identified with an icon in the **provider** directory.
- Designated specialties are: cardiology, cardiothoracic surgery, gastroenterology, general surgery, obstetrics and gynecology, orthopedics, otolaryngology, neurology, neurosurgery, plastic surgery, urology and vascular surgery.

Common Medical Event	Services You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-Of-Network Provider	Limitations & Exceptions
<b>If you visit a health care provider's office or clinic</b>	Primary care visit to treat an injury or illness	25% coinsurance	Not covered	Includes Internist, General Physician, Family Practitioner or Pediatrician
	Specialist visit	25% coinsurance	Not covered	See list of 12 designated <b>specialties</b> above.
	Other practitioner office visit	25% coinsurance	Not covered	Coverage is limited to 20 visits per calendar year for Chiropractic care.
	Preventive care /screening /immunization	No charge	Not covered	Age and frequency schedules may apply.
<b>If you have a test</b>	Diagnostic test (x-ray, blood work)	25% coinsurance	Not covered	————— None —————
	Imaging (CT/PET scans, MRIs)	25% coinsurance	Not covered	Precertification required.

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<b>If you need drugs to treat your illness or condition.</b>  More information about <b>prescription drug coverage</b> is available at <a href="http://www.express-scripts.com">www.express-scripts.com</a>	Generic drugs	\$20 Retail, \$40 Mail Order	Not covered	Covers up to a 30-day supply (retail prescription); 84-90 day supply maintenance medications available via an Express Scripts Smart90 retail pharmacy or through Express Scripts' Home Delivery service.
	Preferred brand drugs	\$40 Retail, \$100 Mail Order	Not covered	
	Non-preferred brand drugs	\$80 Retail, \$200 Mail Order	Not covered	
	Specialty drugs	Covered at Retail copay levels shown above. Most specialty medications are only available via Mail Order through Express Scripts specialty pharmacy, Accredo.	Not covered	Prescriptions are limited to a 30-day supply. There is limited retail access for a small subset of specialty medications.
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	25% coinsurance	Not covered	————— None —————
	Physician/surgeon fees	25% coinsurance	Not covered	————— None —————
<b>If you need immediate medical attention</b>	Emergency room services	35% coinsurance after \$250 copay per visit	35% coinsurance after \$250 copay per visit	No coverage for non-emergency use. Copay waived if admitted to the hospital.
	Emergency medical transportation	35% coinsurance	35% coinsurance	No coverage for non-emergency transport.
	Urgent care	25% coinsurance	Not covered	No coverage for non-urgent use.
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	25% coinsurance	Not covered	Memorial Hermann Hospitals only.
	Physician/surgeon fee	25% coinsurance	Not covered	Refer to page 2 for list of 12 designated <a href="#">specialties</a> .
<b>If you have mental health, behavioral</b>	Mental/Behavioral health outpatient services	25% coinsurance	Not covered	————— None —————
	Mental/Behavioral health inpatient services	25% coinsurance	Not covered	————— None —————

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<b>health, or substance abuse needs</b>	Substance use disorder outpatient services	25% coinsurance	Not covered	————— None —————
	Substance use disorder inpatient services	25% coinsurance	Not covered	————— None —————
<b>If you are pregnant</b>	Prenatal and postnatal care	No charge	Not covered	Refer to page 2 for list of 12 designated <a href="#">specialties</a> .
	Delivery and all inpatient services	25% coinsurance	Not covered	Memorial Hermann Hospitals only.
<b>If you need help recovering or have other special health needs</b>	Home health care	25% coinsurance	Not covered	Coverage is limited to 100 visits per calendar year.
	Rehabilitation services	25% coinsurance	Not covered	Coverage is limited to 60 visits per calendar year for Physical, Occupational, Speech Therapy and Autism Spectrum combined.
	Habilitation services	25% coinsurance	Not covered	————— None —————
	Skilled nursing care	25% coinsurance	Not covered	Coverage is limited to 60 days per calendar year.
	Durable medical equipment	25% coinsurance	Not covered	Diabetic supplies not covered, except for monitors & pumps and support equipment.
	Hospice service	25% coinsurance	Not covered	————— None —————
<b>If your child needs dental or eye care</b>	Eye exam	No charge	Not covered	Age and frequency schedules may apply.
	Glasses	Not covered	Not covered	Not covered.
	Dental check-up	Not covered	Not covered	Not covered.

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Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Hearing aids
- Routine foot care
- Cosmetic surgery
- Long-term care
- Weight loss programs
- Dental Care (Adult & Child)
- Non-emergency care when traveling outside the U.S.
- Glasses (Child)

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Bariatric surgery
- Infertility treatment – Coverage is limited to the diagnosis and treatment of underlying medical condition
- Private-duty nursing – Coverage is limited to 70 – 8 hour shifts per calendar year
- Chiropractic care – Coverage is limited to 20 visits per calendar year
- Prescription drugs
- Routine eye care (Adult and child) – Age and frequency schedules may apply

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-888-982-3862. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

- If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice or assistance, you can contact us by calling the toll free number on your Medical ID Card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform.
- Additionally, a consumer assistance program can help you file an appeal. Contact information is at http://www.aetna.com/individuals-families-health-insurance/rights-resources/complaints-grievances-appeals/index.html

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**Does this Coverage Provide Minimum Essential Coverage?**

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage". **This plan or policy does provide minimum essential coverage.**

**Does this Coverage Provide Minimum Value Standard?**

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

**Language Access Services:**

Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-982-3862.

如果需要中文的帮助, 请拨打这个号码 1-888-982-3862.

Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-888-982-3862.

Para obtener asistencia en Español, llame al 1-888-982-3862.

-----*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*-----

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Coverage Examples

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

See the next page for important information about these examples.

**Having a baby**  
(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays: \$3,870
- Patient pays: \$3,670

**Sample care costs:**

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventative	\$40
<b>Total</b>	<b>\$7,540</b>

**Patient pays:**

Deductibles	\$2,250
Copays	\$20
Coinsurance	\$1,250
Limits or exclusions	\$150
<b>Total</b>	<b>\$3,670</b>

**Managing type 2 diabetes**  
(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays: \$2,230
- Patient pays: \$3,170

**Sample care costs:**

Prescriptions	\$2,900
Medical equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventative	\$100
<b>Total</b>	<b>\$5,400</b>

**Patient pays:**

Deductibles	\$2,250
Copays	\$800
Coinsurance	\$40
Limits or exclusions	\$80
<b>Total</b>	<b>\$3,170</b>

## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include [premiums](#).
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network [providers](#). If the patient had received care from out-of-network [providers](#), costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how [deductibles](#), [copayments](#), and [coinsurance](#) can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different, based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your [providers](#) charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the [premium](#) you pay. Generally, the lower your [premium](#), the more you'll pay in out-of-pocket costs, such as [copayments](#), [deductibles](#), and [coinsurance](#). You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.