



MEDIMPACT DIRECT SPECIALTY® PROGRAM NETWORK

WELCOME TO PERSONAL SPECIALTY PHARMACY CARE

The MedImpact Direct Specialty Program helps our members with complex conditions get their specialty medicine. Doctors use these drugs to treat chronic conditions such as cancer or hepatitis C.

These drugs usually need special care, close follow-up, and support for the way you take the drug. Whether this medicine is new for you, or if you have been taking it for a while, the dispensing pharmacy will help you get the most from your medicine.

Getting Started

Your dispensing pharmacy will call you to schedule delivery before your next refill. If you have questions, call MedImpact Direct at:

877-391-1103 (TTY dial 711)

Count on Pharmacy for the Support and Care You Need

The MedImpact Direct Specialty Program gives you easy access to your medicines. Network pharmacies offer these benefits:



24/7 Dedicated Support

Specially trained pharmacists and care coordinator support are available 24/7.



Convenient, Fast Delivery

Get your medication safely and quickly delivered to your home, prescriber's office, or location of your choice. Free shipping is provided.



Financial Assistance Programs

Medication coverage support, detailed benefit reviews, and help navigating financial assistance programs that may reduce out-of-pocket expenses.



Personalized Care Plans

Pharmacists work with you and your doctor to tailor your care based on your condition and prescribed treatment.



Training and Education

Therapy-specific training and education are available. Safely store and administer your medications and understand precautions for side effects. Translation services are also available.

Questions? We are here to help.

For questions about your medicine, please call the phone number on your prescription label.

Or email us at: SpecialtyServiceCenter@medimpactdirect.com. For security and privacy reasons, please do not include personal health information.

What if I need after-hours care?

If you are experiencing a medical emergency, call 911.

If you have a clinical need, call the number on your medication label.