



Activate Real-Time Card Usage Alerts

Real-Time Card Usage Alerts help you stay informed in the moments that matter. With alerts sent in seconds, you can quickly confirm card activity, recognize purchases, and stay ahead of fraud. Alerts include the merchant name and authorized amount so you know what happened right away.

Why activate alerts?



See transactions sooner
with near-instant notification when your card is used.



Stay ahead of fraud
by spotting unexpected card activity faster.



Recognize purchases quickly
with the merchant name and authorized amount.



Feel more confident
using your benefits card.

How to opt in

1. Log in to your account.
2. Select **Message Center** from the top home page menu.
3. Select **Update Notification Preferences**.
4. Scroll to the WEX Benefits Card section and find **“WEX Benefits Card purchase has been made”**.
5. Check the box under **Alert Preferences** and choose **email or text**.

Receive text alerts about your account! You can configure which notification you would like to receive via text message below. Standard text messaging rates may apply.

ALERT PREFERENCES
Email Text

STATEMENTS		
CLAIMS		
CONTRIBUTIONS		
PAYMENTS		
WEX BENEFITS CARD		
WEX Benefits Card has been mailed	<input type="checkbox"/>	<input type="checkbox"/>
WEX Benefits Card follow up notice has been sent <small>Automatically alert when a debit card follow up notice has been sent about one of your purchases. Helps to quickly know when a receipt needs to be supplied. Automatically emailed based on whether or not you have an email address</small>	<input type="checkbox"/>	<input type="checkbox"/>
WEX Benefits Card purchase has been made <small>Automatically alert when a debit card purchase has been made on one of your accounts. Helps to quickly identify possible fraudulent activity</small>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
WEX Benefits Card has been suspended or unsuspended	<input type="checkbox"/>	<input type="checkbox"/>
WEX Benefits Card Purse has been suspended or unsuspended	<input type="checkbox"/>	<input type="checkbox"/>

Cancel



Frequently asked questions

1. What are Real-Time Card Usage Alerts?

Real-Time Card Usage Alerts are optional text or email notifications that let you know when your WEX Benefits Card is used.

2. Will activating alerts change how I use my WEX Benefits Card?

No. Alerts are simply an added notification feature. They help you stay informed when your card is used, but they do not change how you make purchases with your card.

3. How quickly will I receive an alert, and what information does it include?

Alerts are designed to arrive in under 10 seconds from swipe to notification. Each alert includes the merchant name and authorized amount so you can quickly understand what happened.

4. Do I need to sign up, and can I choose how I receive alerts?

Yes. Alerts are opt-in, so you need to turn them on in your notification preferences. You can choose to receive alerts by text or email.

Turn on Real-Time Card Usage Alerts today

Log in to your account and update your notification preferences to start receiving alerts.

